

BEST D4990 Low Energy Operator Product Discontinuation Notice

Dear Valued Customer,

Thank you for choosing dormakaba for secure, reliable, and innovative security solutions.

Here at dormakaba, we continuously review our product portfolio to ensure we deliver high-quality, dependable products to the market. As part of the ongoing process, we have decided to **discontinue the BEST D4990 Low Energy Swing Door Operator, effective immediately.**

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This decision is due to unforeseen sourcing challenges affecting critical components, which impact our ability to maintain a reliable supply.

As a result, we are no longer accepting new orders for the D4990, and existing orders that have not yet shipped may be subject to cancellation. If your open order is affected, our customer service team will contact you directly to discuss next steps.

We understand this change may be inconvenient, and we sincerely apologize for any disruption it may cause to your projects. We are committed to supporting you during this transition and are happy to help identify alternative solutions, such as the dormakaba [ED50LE](#) and [ED100LE](#), that meet your application requirements.

For questions, project-specific concerns, or assistance with replacement options, please contact your [local sales representative](#) or our [customer support team](#).

Thank you for your understanding and continued trust in dormakaba.

Kind regards,

Thorsten Huemmeler
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