

CONFIGURING

Smart Card / BLE Readers/ HID Elite Keys



dormakaba Group

For online instructions, assistance or warranty information:
Call 1-800-392-5209 or visit <https://dhwsupport.dormakaba.com/hc/en-us>

Important!

Read and follow these instructions:

CONFIGURING SMART CARD/BLE READERS/HID ELITE KEYS

The Multi-Tech reader ships without customer BLE keys loaded. When using the HID BLE credentials or the Elite credentials, the lock/reader must undergo some configuration prior to use. These keys are customer-specific and are provided by HID. dormakaba does not have access to them.

NOTE: HID configuration cards are not provided by BEST. These cards are customer specific and are distributed by HID as configuration cards. End-users, integrators or installers should contact their credential provider for details in obtaining HID configuration cards for their site.

⚠ WARNING: Encryption configuration cards are capable of being applied to a PSEBH reader only once. If an additional key configuration is attempted following the initial configuration, the reader will enter an unusable state and will no longer function.

⚠ WARNING: It's critical that when programming, the correct configuration cards/keys are loaded.

⚠ WARNING: Be sure to plan for the future. Do you wish to utilize BLE credentials in the future? If so, please work with HID to ensure your configuration cards support not only the credentials in use today at your facility, but also support future credential needs such as BLE or Elite.

⚠ WARNING: DO NOT use HID's Reader Manager App/Program when programming BEST readers. This App is not compatible and could cause the lock to fail permanently if used.

HOW TO USE CONFIGURATION (CONFIG.) CARDS

- Configurations are loaded during the power-up routine of the lock/reader. This can be accomplished using a controller board (BEST electronic locks) that works with the reader.
- Before powering up, the card must be as close to the reader as possible. Additionally, avoid moving the card for at least 30 seconds.
- When performing this procedure, ensure all cards that may be read by the reader are removed from the vicinity, and any cell phone with an HID app has Bluetooth turned off.
- After applying config. cards, remove the battery and/or power supply in the lock, and reconnect it again to begin using your BLE or Elite credentials.

⚠ Elite key management is processed in the same manner as BLE config.



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