

Wi-Q 3.1

Wi-Q Portal Gateway/Wireless Controller Firmware Downgrade

The following process will allow you to downgrade the Wi-Q 3.1 firmware on portal gateways and wireless controllers. This should only be done when absolute necessary and you're downgrading ten (10) or less gateways or controllers.

Wi-Q 3.1 portal gateways and wireless controllers will start downloading data in a Wi-Q 3.0 system. However these configuration updates should not be trusted. Systems and gateways must be upgraded to Wi-Q 3.1 or portal gateways and wireless controllers must be downgraded.

*** Downgrade Portal Gateway before Wireless Controllers**

Problem: Wi-Q Portal Gateway firmware version 3.1.0.81

Resolution: Downgrade Process:

1. Add portal gateway to existing Wi-Q 3.0 AMS
2. Clear Transactions
3. Upload Wi-Q PG firmware 3.0.17.161 to new PG

Problem: Wireless Controller firmware version 3.01.005

Resolution: Downgrade Process:

1. Sign on Wi-Q 3.1 controller to Portal Gateway on a existing Wi-Q 3.0 AMS
2. Upload W-Q 3.0 boot loader version 3.00.19 to wireless controller
3. Upload W-Q 3.0 firmware 3.0.40 to wireless controller

Problem: Wireless Access Controller (WAC or Omnilock SDC) firmware version 3.01.005

Resolution: Downgrade Process:

1. Sign on Wi-Q 3.1 WAC/SDC to Portal Gateway on a existing Wi-Q 3.0 AMS
2. Upload W-Q 3.0 boot loader version 3.00.19 to WAC/SDC
3. Upload W-Q 3.0 firmware 3.0.40 to WAC/SDC

Problem: Omnilock Wireless Controller firmware version OMW 3.01.005

Resolution: Downgrade Process:

1. Sign on Omnilock wireless controller to Portal Gateway on an existing Wi-Q 3.0 AMS
2. Upload OMW 3.0 boot loader version 3.00.19 to the Omnilock wireless controller
3. Upload OMW 3.0 firmware 3.0.40 to the Omnilock wireless controller

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