

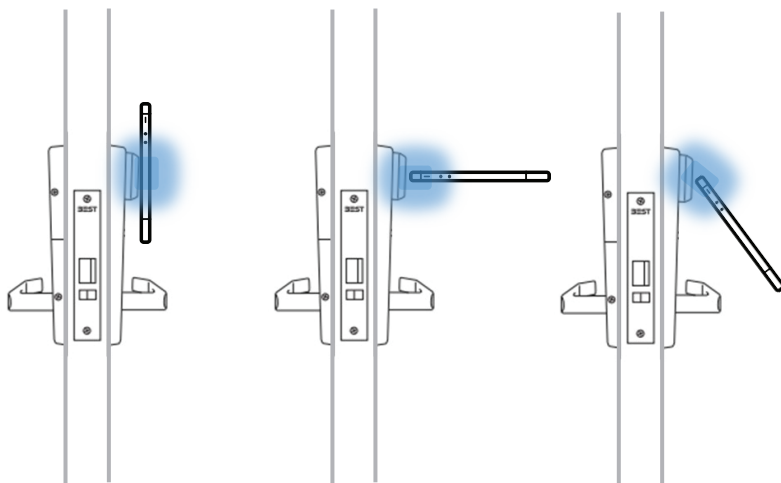
Mobile Credential Presentation



Important! All mobile phones are different.

The phone's antenna could be placed in several locations on the phone (top, back, front, bottom). For this reason, it is important to try different presentation techniques when using mobile credentials to identify the most optimal technique for your individual phone.

What may seem like an issue with the lock or mobile credential may simply mean that another presentation technique should be tried using your phone.



For Online Instructions:
<https://dhwsupport.dormakaba.com/hc/en-us>
For Assistance or Warranty Information:
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