

# ACTiSYS Cable Driver Installation/ Troubleshooting Guide for Windows 7

## Step 1: (Check the Previous Driver)

- Connect the Cable → Go to Device Manager and check the driver ([how to do this ?\[click here\]](#))
- In case you installed a wrong driver, follow step 2 to uninstall. And In case you did not install any driver, then Skip step 2 and follow step 3 to install the driver

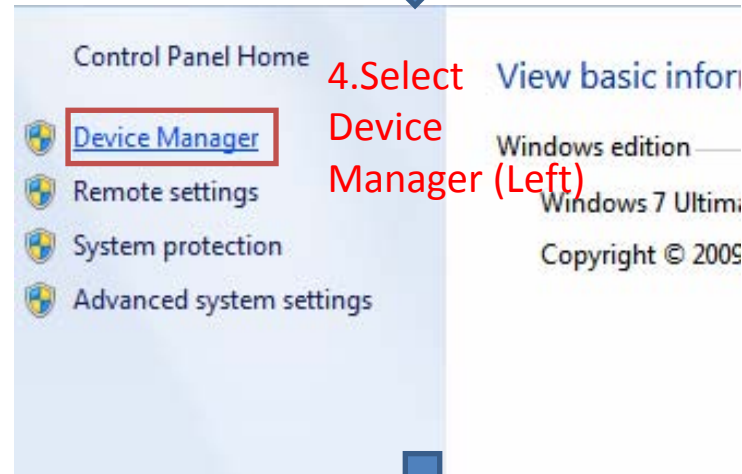
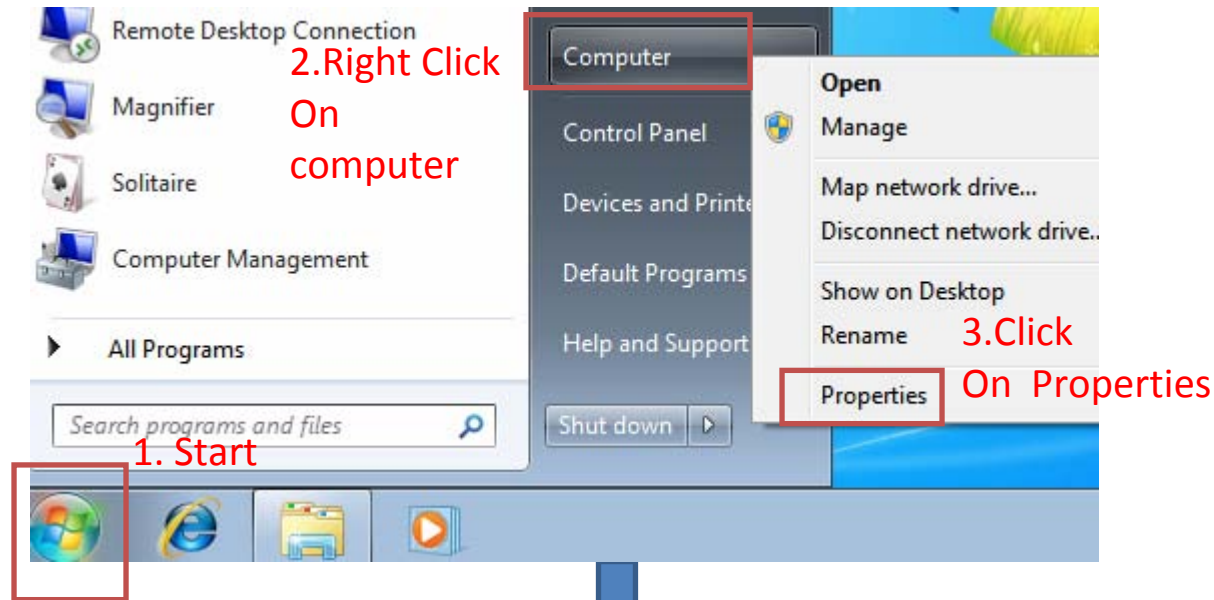
## Step 2: (Previous Driver Uninstallation):

Keep cable connected. → Uninstall the driver from Device Manager ([how to do this ? \[click here\]](#))

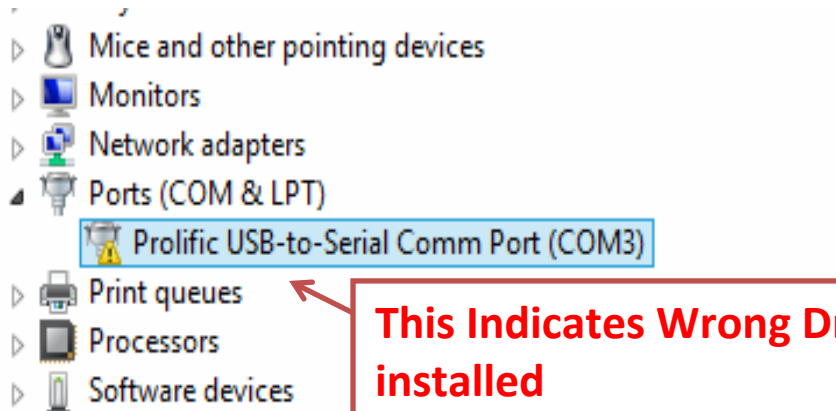
## Step 3: (Correct Driver Installation):

- Now Disconnect ACTiSYS Cable** → Run ACT-x24UN\_DriverInstaller\_v1.7.0-20120801.exe from the downloaded Package → If ask permission click on Yes → click on Next → Finish → Restart the PC → now Check, Installation of Cable driver is Successful or Not ? ([How to do this ? \[click here\]](#))
- Enjoy

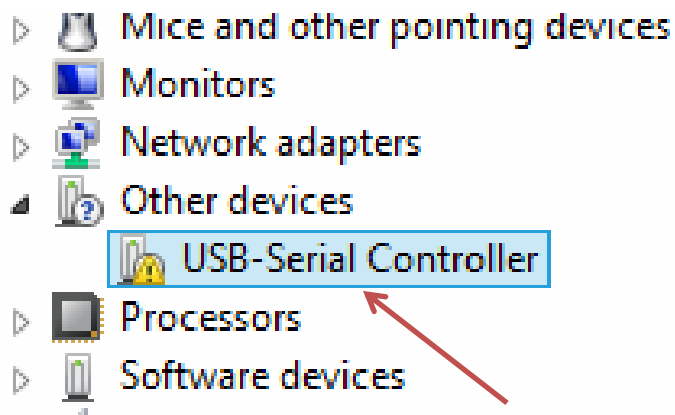
# Go to Device Manager and check the driver-1



In Device Manager  
You will find any of  
this. And From  
here you can see  
whether you have  
installed a wrong  
driver or no driver  
installed yet.



**This Indicates Wrong Driver is  
installed**



**This Indicates NO Driver is  
installed**

back

## Go to Device Manager and check the driver-2

After Restart → Open Device Manager → You must be able to find **Prolific USB-to-Serial Comm Port**.

It must not have any **yellow** mark.

If You don't see this, then it's done.

Step 2. Further confirm:

Right click → Go to

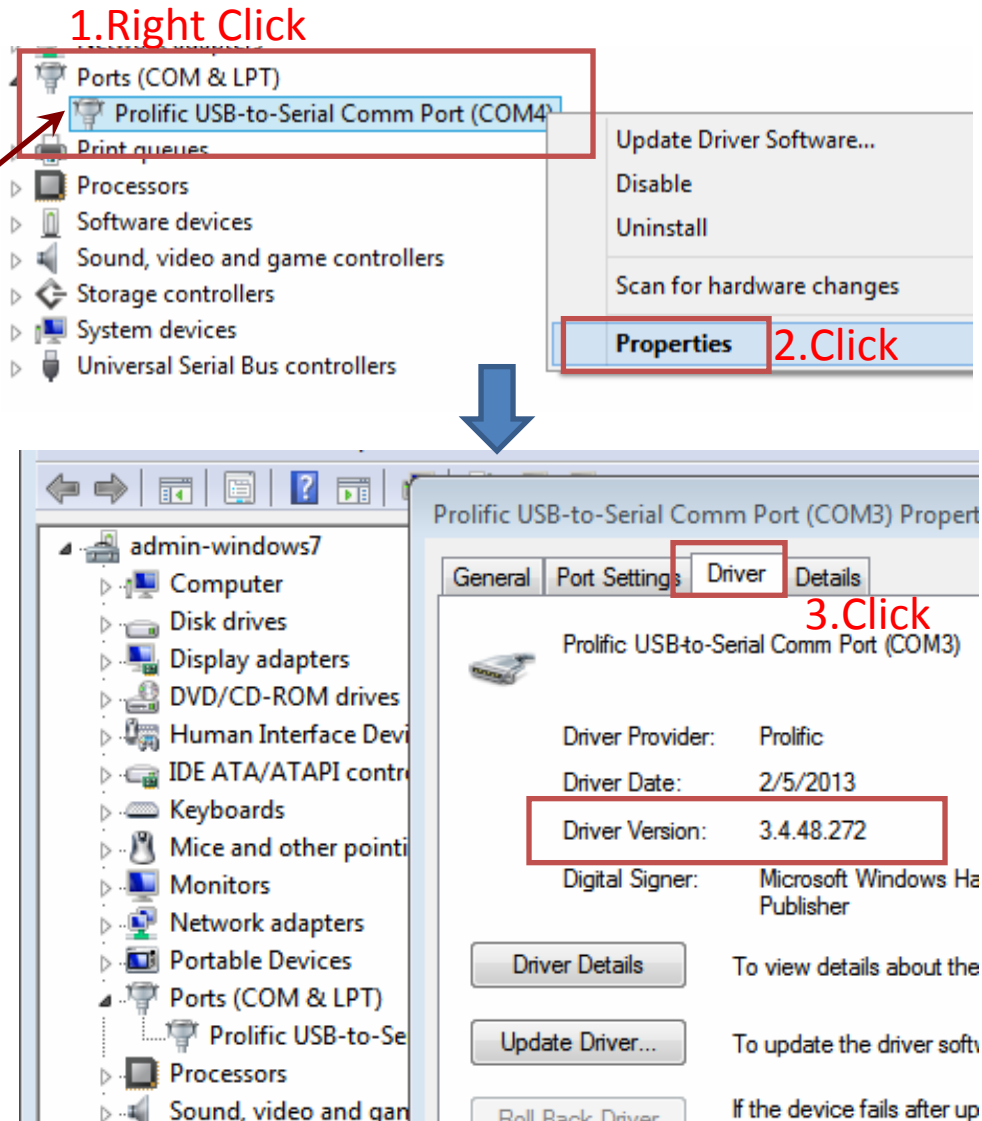
Properties → Select Driver.

Check Driver Version. It

may be equal to or even

newer, after Win7

automatically updates to its native driver successfully.

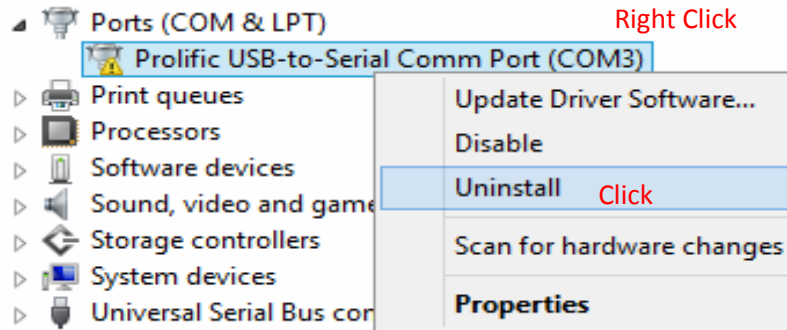


back

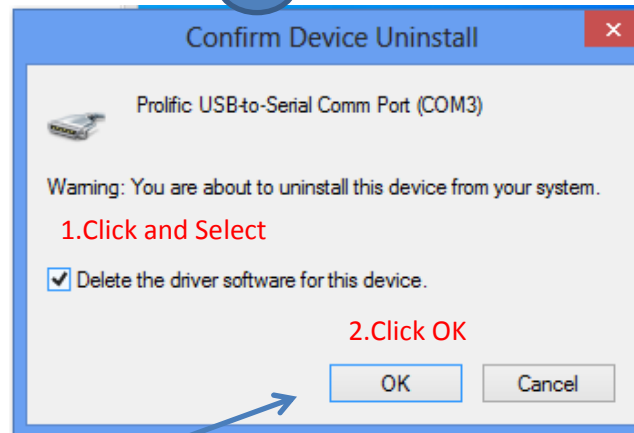
# Uninstall the driver from Device Manager

Open Device Manager

1



2



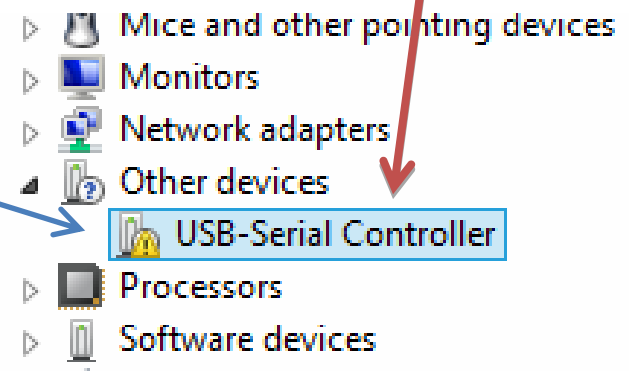
3 After Finishing step 2, Uninstallation will start and finish. Disconnect the Cable.

4 Restart Your PC.

5 Open Device Manager and connect the Cable. You can see notification like this. Instead of this, If you still see Prolific **USB-to-serial Comm Port** with **yellow mark** (just like in step 1 above) then repeat this procedure.

Go to step 1.

**Un-install Successful**



back