1/4/2023

Technical Bulletin:

To Shelter System Owners,

We are writing to inform you of a temporary disruption in service for text and email notifications from your shelter system.

We are currently actively working on a fix to resolve this issue.

In the meantime, while the issue exists, text and email notifications will not function properly. This is a known issue, and we hope to have resolution in the very near future.

Thank you for your attention and understanding. Best Technical Support

Questions can be directed to our Technical Support team.

Contact Information: 1-800-392-5209

DHW.support.us@dormakaba.com